# Joshua Atendido Bear

Full-Stack Developer | EHR Workflow Engineer | Epic Revenue Cycle Specialist | Supervisor

## **CONTACT INFORMATION**

Fresno, CA | Email: <u>joshuabear87@gmail.com</u> | (559) 349-0247 | LinkedIn:

www.linkedin.com/in/joshua-atendido-bear-426b76111 | GitHub:

https://github.com/joshuabear87 | Portfolio: https://joshuaatendidobear.com

#### **TARGET ROLES**

Full-Stack Developer · EHR Integration Engineer · Clinical Systems Architect

## PROFESSIONAL SUMMARY

Governance & Compliance

Full-stack developer with deep healthcare operations expertise and a track record of building Epic-integrated tools that improve efficiency, accuracy, and patient outcomes.

CHAA/CRCR/CSBI certified and skilled in React, Node.js, Python, and .NET. Creator of Hoken Hub, a production-grade insurance platform used daily by hospital staff. Combines 10+ years of clinical insight with modern software engineering to deliver practical, user-focused solutions.

# **SKILLS**

SKILLS	
Category	Skills
Frontend Development	React, Angular, HTML5, CSS3, JavaScript (ES6+), TypeScript, Bootstrap, Tailwind CSS, etc.
Backend Development	Node.js, Express.js, C#, ASP.NET Core, RESTful APIs, MVC, JWT, OAuth2
Databases & Data Management	MongoDB, Mongoose, PostgreSQL, MySQL, Firebase, CRUD, Schema Design, Normalization
DevOps & Deployment	Git, GitHub, GitLab, Docker, Vercel, Netlify, Render, CI/CD
Machine Learning & Data Tools	Python, Pandas, NumPy, scikit-learn, Matplotlib, Jupyter
Cloud & Hosting	Azure (learning), AWS (learning)
Testing & Code Quality	Jest, Unit Testing, xUnit
Security & Compliance	JWT, OAuth2, HIPAA, TLS/SSL, Hashing
Healthcare & Enterprise Systems	Epic EHR, Insurance Coding, Claims Routing, A3 Lean, Workflow Optimization
Interoperability	RTE Mapping, EDI 270/271, HL7/FHIR Concepts

HIPAA, PCI-DSS, PHI/PII Awareness

## **WORK EXPERIENCE**

# **Preservice Supervisor / Developer**

Saint Agnes Medical Center · Fresno, CA | 2015 – present

- Built and maintained Hoken Hub, a React/MongoDB insurance coding tool integrated with Epic, used daily by hospital staff. Reduced claim denials by 30% through improved accuracy and real-time access to plan-specific information.
- Led an **A3 Lean-certified project** that introduced SMS-based scheduling, increasing elective imaging volume by 20% and generating \$3,000 in additional daily revenue.
- Created a Toyota-style registration workflow that boosted point-of-service collections by 50%, now averaging \$50,000/month—the highest across Trinity Health hospitals.
- Spearheaded Epic claim routing optimization for over 130 insurance plans, collaborating with IT and revenue cycle teams to standardize mappings and reduce manual errors.
- Produced and maintained video-based training workflows to standardize onboarding and reduce new hire ramp-up time.
- Developed and streamlined workflows to consistently complete insurance certifications and authorizations 20–30 days ahead of service.

## Full-Stack Developer (React/Node.js | Freelance)

Remote | 2021 – present

- Designed and deployed healthcare web tools using React, Node.js, Angular, and Python.
- Built secure authentication, admin panels, image uploads, and dynamic filtering systems for hospital workflows.
- Created custom tools tailored to operational needs in Epic, improving intake accuracy and reducing manual errors.

#### **EDUCATION**

- Full-Stack Web Development Certificate | Nucamp Coding Bootcamp | March 2025
- Bachelor of Arts in Music, emphasis in Italian Opera and Classical Language Interpretation | California State University, Fresno | May 2011

#### **CERTIFICATIONS**

- Full-Stack Web Development (MERN stack, React, React Native, Javascript) Certificate
  Nucamp Coding Bootcamp, March 2025
- Certified Healthcare Access Associate (CHAA) NAHAM
- Certified Revenue Cycle Representative (CRCR) HFMA
- Certified Specialist in Business Intelligence (CSBI) HFMA

#### **TECHNICAL TRAINING**

- Next.js & React Mastering Next.js (Code with Mosh) Completed
- Modern Front-End Projects with Vite + React (Web Dev Simplified) Completed
- C# Fundamentals and Python Core (SoloLearn) Completed

JavaScript Algorithms & Data Structures (FreeCodeCamp) – Completed

#### **TECHNICAL PROJECTS**

#### **Hoken Hub**

React · Node.js · MongoDB · Epic Workflow Integration | 2023 – present

 Custom-built insurance coding guide used by hospital staff to reduce claim denials and improve Epic plan routing accuracy. Features searchable plan filters, card image uploads, portal links, and facility-specific dashboards.
 Screenshot | GitHub | Live Demo

## Yomimono Bookstore App

Vite.js · MongoDB · Express.js · React · Node.js | 2024

 Full-stack e-commerce application with role-based admin features. Users can browse, add, edit, and delete books. Admin panel includes order tracking and inventory control. Features responsive design, and MongoDB for data persistence.
 Screenshot | GitHub | Live Demo

## **Mochi Weather Application**

Vite.js · Bootstrap · OpenWeather API | 2024

Responsive web app that displays real-time weather data using OpenWeather API.
 Implemented async/await with fetch, dynamic DOM updates, and basic error handling.
 Built as a foundational project to strengthen API handling and JavaScript logic.
 Screenshot | GitHub | Live Demo

# A3 Lean Project – SMS Scheduling Integration

Operational Project · Epic Workflows | 2023

- Designed and implemented a text-messaging outreach system for elective imaging appointments, using A3 Lean methodology.
- Integrated with Epic scheduling workflows to enable faster patient outreach and followup.
- Resulted in a 20% increase in scheduled elective imaging and generated an additional \$3,000/day in hospital revenue.